



Charles L. A. Terreni, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

RE:

Public Service Commission of South Carolina Request for Information on Terminations

1... 1...

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find ten (10) copies of Progress Energy Carolinas, Inc.'s (PEC) First and Second Quarter 2005 Reports on Terminations of Electric Service in South Carolina. Due to an oversight, PEC failed to file the First Quarter Report in April, for which we apologize.

Mr. Butler's January 13, 2005 letter included a request for "Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service." PEC provided that information with the Fourth Quarter 2004 report. There have been no changes in those procedures since that report was filed. Unless otherwise directed, PEC plans to file that information in future quarterly reports only if there is a change in those procedures.

Sincerely,

Len S. Anthony

Deputy General Counsel - Regulatory Affairs

Attachment

cc:

C. Dukes Scott, Office of Regulatory Staff

Randy Watts

Progress Energy Carolinas, Inc. Quarterly Report on South Carolina Involuntary Disconnects (First Quarter 2005)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

| Month | Number of Customers |
|---------------|---------------------|
| January 2005 | 1,524 |
| February 2005 | 1,694 |
| March 2005 | 1,784 |

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

| January 2005 | | Feb | ruary 2 | 005 | Ma | rch 20(|)5 | |
|--------------|--------|--------|---------|--------|--------|---------|--------|--------|
| Day | NonPay | Hazard | Day | NonPay | Hazard | Day | NonPay | Hazard |
| 1 | | | 1 | 80 | | 1 | 1 | |
| 2 | | | 2 | 89 | 2 | 2 | 2 | |
| 3 | | | 3 | 79 | 1 | 3 | 2 | |
| 4 | 5 | | 4 | 11 | | 4 | . 58 | |
| 5 | 46 | | 5 | | | 5 | | |
| 6 | 69 | | 6 | | | 6 | | 1 |
| 7 | 133 | 2 | 7 | 120 | 3 | 7 | 139 | 1 |
| 8 | | | 8 | 127 | 1 | 8 | 2 | |
| 9 | | | 9 | 90 | | 9 | 4 | |
| 10 | 79 | 1 | 10 | 115 | | 10 | 148 | |
| 11 | 131 | 1 | 11 | | | 11 | 104 | |
| 12 | 107 | | 12 | | | 12 | | 1 |
| 13 | 114 | | 13 | | | 13 | | |
| 14 | 9 | | 14 | 101 | | 14 | 117 | 1 |
| 15 | | 1 | 15 | 116 | | 15 | 116 | |
| 16 | 1 | 2 | 16 | 136 | | 16 | 108 | 1 |
| 17 | 1 | | 17 | 103 | | 17 | 127 | |
| 18 | 107 | | 18 | | 1 | 18 | 2 | |
| 19 | 121 | 2 | 19 | | | 19 | | |
| 20 | 11 | 1 | 20 | | | 20 | | |
| 21 | 71 | | 21 | 2 | | 21 | 104 | |
| 22 | | | 22 | 132 | | 22 | 142 | |
| 23 | | | 23 | 136 | | 23 | 106 | |
| 24 | 110 | | 24 | 131 | | 24 | 73 | |
| 25 | 109 | 2 | 25 | | | 25 | | |
| 26 | 80 | | 26 | | | 26 | | 1 |
| 27 | 75 | | 27 | | | 27 | | |
| 28 | 5 | 1 | 28 | 118 | | 28 | 98 | |

| 29 | | | | 29 | 114 | |
|----|-----|--|--|----|-----|--|
| 30 | | | | 30 | 129 | |
| 31 | 127 | | | 31 | 82 | |

3) Reasons for involuntary terminations:

Customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

| Reason | January | February | March |
|-------------|---------|----------|-------|
| Non payment | 1,511 | 1,686 | 1,778 |
| Hazard | 13 | 8 | 6 |

4) Average duration of involuntary terminations:

1.94 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.

Progress Energy Carolinas, Inc. Quarterly Report on South Carolina Involuntary Disconnects (Second Quarter 2005)

6) Total number of South Carolina customers whose services have been terminated involuntarily:

| Month | Number of Customers |
|------------|---------------------|
| April 2005 | 1,912 |
| May 2005 | 1,805 |
| June 2005 | 1,794 |

7) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

| A | pril 200 |)5 | M | lay 200 | 5 | Ju | ne 200 | 5 |
|-----|----------|--------|-----|---------|--------|------------------|--------|--------|
| Day | NonPay | Hazard | Day | NonPay | Hazard | Day | NonPay | Hazard |
| 1 | 1 | | 1 | | 1 | 1 | 151 | |
| 2 | | 1 | 2 | 83 | | 2 | 120 | |
| 3 | | | 3 | 110 | 1 | 2 3 4 5 | 6 | |
| 4 | 104 | 1 | 4 | 129 | | 4 | | |
| 5 | 137 | | 5 | 84 | | 5 | | |
| 6 | 82 | | 6 | 1 | | 6 | 96 | |
| 7 | 104 | | 7 | | 1 | 7 | 103 | |
| 8 | | | 8 | | | 8 | 109 | 1 |
| 9 | | | 9 | 52 | | 9 | 85 | 1 |
| 10 | | | 10 | 3 | | 10 | 26 | 3 |
| 11 | 91 | | 11 | 130 | | 11 | | |
| 12 | 148 | | 12 | 132 | | 12 | | 1 |
| 13 | 137 | | 13 | 67 | 1 | 13 | 87 | |
| 14 | 109 | | 14 | | | 14 | 113 | |
| 15 | 3 | 1 | 15 | | | 15 | 28 | |
| 16 | | | 16 | 97 | | 16 | 98 | |
| 17 | · | | 17 | 102 | | 17 | 34 | |
| 18 | 96 | | 18 | 123 | | 18 | | 1 |
| 19 | 125 | | 19 | 130 | | 19 | | |
| 20 | 118 | | 20 | 20 | | 20 | 114 | |
| 21 | 103 | | 21 | | | 21 | 91 | |
| 22 | 7 | | 22 | | | 22 | 100 | |
| 23 | 143 | | 23 | 98 | | 23 | 122 | 1 |
| 24 | 118 | | 24 | 136 | | 24 | 44 | |
| 25 | | 1 | 25 | 117 | 1 | 25 | | 1 |
| 26 | | | 26 | 96 | 1 | 26 | | |
| 27 | 153 | | 27 | 5 | 3 | 27 | 63 | |
| 28 | 122 | | 28 | | | 28 | 71 | |

| Γ | 29 | 7 | | | | 29 | 79 | |
|---|----|---|--|----|---|----|----|---|
| | 30 | | | | | 30 | 44 | 1 |
| | 31 | | | 80 | 1 | 31 | | |

8) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

| Reason | April | May | June |
|-------------|-------|-------|-------|
| Non payment | 1,908 | 1,795 | 1,784 |
| Hazard | 4 | 10 | 10 |

- 9) Average duration of involuntary terminations:
 - 2.31 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)
- 10) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.



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July 25, 2005

VIA HAND DELIVERY

F. David Butler, Esquire Attorney Public Service Commission of South Carolina 101 Executive Center Drive Columbia, South Carolina 29210

Dear Mr. Butler,



Please reference the request of the Public Service Commission of South Carolina ("PSCSC"), which was communicated by way of your letter dated January 12, 2005, to Duke Power, a Division of Duke Energy Corporation ("Duke Power"). Duke Power, by way of counsel, hereby provides an original and ten copies of its South Carolina Disconnection Report of Service Terminations for the period April 1, 2005 through June 30, 2005.

All of the requested information is not available, but Duke Power hereby provides data responsive to the Commission's request, with notes to explain the presentation of the data. The following information is enclosed:

- Number of accounts by class (residential and nonresidential) whose service was disconnected either voluntarily or involuntarily, including the reason therefore, during the period April 2005 – June 2005.
- Number of residential and nonresidential accounts disconnected daily for those categories that are known to be involuntarily disconnections, i.e. nonpayment of bill or deferred payment agreement, and fraud or tampering.

Duke Power South Carolina Disconnection Report April 2005 - June 2005

| Residential | Nonresidential | Note |
|--|---------------------|--|
| | | NOTE |
| | | |
| 12789 | 760 | (1) |
| 1476 | 64 | |
| 1476 | 64 | (2) |
| | | |
| 7568 | 863 | |
| 440 | | |
| 8008 | 2695 | (3) |
| | | |
| 4330 | 97 | |
| | | - |
| 4388 | 128 | (4) |
| | 7568 440 8008 | 9553 752 3236 8 12789 760 1476 64 1476 64 1476 863 440 1832 8008 2695 4330 97 58 31 |

The information provided in this report reflects the number of "accounts" disconnected, not the number of customers disconnected. A customer's service may be disconnected more than one time during the period for which the data is reported.

NOTES:

- (1) Customers accounts disconnected for nonpayment remain active for 7 calendar days before a disconnect or removal final order is worked.
- (2) Accounts subjected to disconnection for tampering and/or fraudelent use of electricity. The actual number disconnected is not available.
- (3) Accounts disconnected where the customer did not transfer to a new location. The specific reason for the disconnection cannot be determined but the majority of accounts in this category represent customer requested disconnections. This category may also include a small number of accounts disconnected for safety or contract violations. This category could also include a small number of customers whose service had previously been disconnected for nonpayment, where service was not restored within 7 days and the account was final billed (see report on duration of interruption). Therefore, this number of accounts disconnected may be reported both in the nonpayment category and this category, i.e. counted twice, even though there was only one service disconnection.
- (4) Accounts disconnected where the customer established service at a new location.

Duke Power Duration of Disconnect April 2005 - June 2005

| | Number of Days to | Number of Accounts | |
|------------------------|----------------------|-----------------------|---------------|
| Account Type | Reconnect | Reconnected | % Reconnected |
| Residential | 0 | 5985 | 46.8% |
| Residential | 1 | 1300 | 10.2% |
| Residential | 2 | 371 | 2.9% |
| Residential | 3 | 283 | 2.2% |
| Residential | 4 | 165 | 1.3% |
| Residential | 5 | 114 | 0.9% |
| Residential | 6 | 97 | 0.8% |
| Residential | 7 | 43 | 0.3% |
| Accounts reconne | cted within 7 days | 8358 | 65.4% |
| Accounts not reconnect | ted within 7 days* | 4431 | 34.6% |
| Total nonp | ay disconnections | 12789 | |

| Account Type | Number of Days to Reconnect | Number of Accounts Reconnected | % Decomposited |
|---------------------|---------------------------------------|--------------------------------------|----------------|
| Non Residential | · · · · · · · · · · · · · · · · · · · | | % Reconnected |
| | 0 | 214 | 28.2% |
| Non Residential | 1 | 90 | 11.8% |
| Non Residential | 2 | 35 | 4.6% |
| Non Residential | 3 | 16 | 2.1% |
| Non Residential | 4 | 15 | 2.0% |
| Non Residential | 5 | 8 | 1.1% |
| Non Residential | 6 | 5 | 0.7% |
| Non Residential | 7 | 14 | 1.8% |
| Accounts recon | nected within 7 days | 397 | 52.2% |
| Accounts not reconn | ected within 7 days* | 363 | 47.8% |
| Total no | npay disconnections | 760 | |

*NOTE: Duration data for customers reconnected at the same location <u>after</u> seven days, or those disconnected for fraud or tampering is not available. These customers would be given new accounts and treated as new customers. Most of the customers not reconnected within a short period have moved.

Duke Power South Carolina Residential Disconnections per Day For Nonpayment April 2005 - June 2005

| Disconnect | Account | Date | |
|--------------------|-------------|-----------|--------|
| Reason | Туре | Completed | Number |
| Non Pay Disconnect | Residential | 4/1/2005 | 70 |
| Non Pay Disconnect | Residential | 4/4/2005 | 166 |
| Non Pay Disconnect | Residential | 4/5/2005 | 144 |
| Non Pay Disconnect | Residential | 4/6/2005 | 124 |
| Non Pay Disconnect | Residential | 4/7/2005 | 212 |
| Non Pay Disconnect | Residential | 4/8/2005 | 135 |
| Non Pay Disconnect | Residential | 4/11/2005 | 223 |
| Non Pay Disconnect | Residential | 4/12/2005 | 130 |
| Non Pay Disconnect | Residential | 4/13/2005 | 256 |
| Non Pay Disconnect | Residential | 4/14/2005 | 229 |
| Non Pay Disconnect | Residential | 4/15/2005 | 194 |
| Non Pay Disconnect | Residential | 4/18/2005 | 173 |
| Non Pay Disconnect | Residential | 4/19/2005 | 132 |
| Non Pay Disconnect | Residential | 4/20/2005 | 280 |
| Non Pay Disconnect | Residential | 4/21/2005 | 73 |
| Non Pay Disconnect | Residential | 4/22/2005 | 126 |
| Non Pay Disconnect | Residential | 4/25/2005 | 185 |
| Non Pay Disconnect | Residential | 4/26/2005 | 63 |
| Non Pay Disconnect | Residential | 4/27/2005 | 229 |
| Non Pay Disconnect | Residential | 4/28/2005 | 265 |
| Non Pay Disconnect | Residential | 4/29/2005 | 185 |
| Non Pay Disconnect | Residential | 5/2/2005 | 154 |
| Non Pay Disconnect | Residential | 5/3/2005 | 103 |
| Non Pay Disconnect | Residential | 5/4/2005 | 130 |
| Non Pay Disconnect | Residential | 5/5/2005 | 232 |
| Non Pay Disconnect | Residential | 5/6/2005 | 178 |
| Non Pay Disconnect | Residential | 5/9/2005 | 261 |
| Non Pay Disconnect | Residential | 5/11/2005 | 201 |
| Non Pay Disconnect | Residential | 5/12/2005 | 190 |
| Non Pay Disconnect | Residential | 5/13/2005 | 121 |
| Non Pay Disconnect | Residential | 5/16/2005 | 142 |
| Non Pay Disconnect | Residential | 5/17/2005 | 165 |
| Non Pay Disconnect | Residential | 5/18/2005 | 169 |
| Non Pay Disconnect | Residential | 5/19/2005 | 220 |
| Non Pay Disconnect | Residential | 5/20/2005 | 59 |
| Non Pay Disconnect | Residential | 5/23/2005 | 92 |
| Non Pay Disconnect | Residential | 5/24/2005 | 94 |
| Non Pay Disconnect | Residential | 5/25/2005 | 137 |
| Non Pay Disconnect | Residential | 5/26/2005 | 153 |
| Non Pay Disconnect | Residential | 5/27/2005 | 190 |
| Non Pay Disconnect | Residential | 5/31/2005 | 120 |

| Residential | 6/1/2005 | 48 |
|--|---|---|
| Residential | | 88 |
| Residential | | 99 |
| Residential | | 191 |
| Residential | | 128 |
| Residential | | 171 |
| Residential | | 157 |
| Residential | | 116 |
| Residential | | 187 |
| Residential | | 97 |
| Residential | | 162 |
| | | 89 |
| | | 66 |
| | | 61 |
| The state of the s | | 73 |
| | | 228 |
| | | 200 |
| | | 55 |
| | | 225 |
| | | |
| | | 177 |
| | | 158 |
| TOOIGCIIGGI | | 72 9553 |
| | Residential Residential Residential Residential Residential Residential Residential Residential Residential | Residential 6/2/2005 Residential 6/3/2005 Residential 6/6/2005 Residential 6/7/2005 Residential 6/8/2005 Residential 6/9/2005 Residential 6/10/2005 Residential 6/13/2005 Residential 6/15/2005 Residential 6/15/2005 Residential 6/17/2005 Residential 6/20/2005 Residential 6/21/2005 Residential 6/23/2005 Residential 6/27/2005 Residential 6/28/2005 Residential 6/28/2005 Residential 6/29/2005 |

Duke Power South Carolina Residential

Disconnections per Day For Nonpayment of Deferred Payment Agreement (DPA) April 2005 - June 2005

| Disconnect | Account | Date | |
|------------------------|-------------|-----------|----------|
| Reason | Туре | Completed | Number |
| DPA Non Pay Disconnect | Residential | 4/1/2005 | |
| DPA Non Pay Disconnect | Residential | 4/4/2005 | 27 62 |
| DPA Non Pay Disconnect | Residential | 4/5/2005 | 124 |
| DPA Non Pay Disconnect | Residential | 4/6/2005 | 76 |
| DPA Non Pay Disconnect | Residential | 4/7/2005 | 28 |
| DPA Non Pay Disconnect | Residential | 4/8/2005 | 9 |
| DPA Non Pay Disconnect | Residential | 4/11/2005 | 50 |
| DPA Non Pay Disconnect | Residential | 4/12/2005 | |
| DPA Non Pay Disconnect | Residential | 4/13/2005 | 32 |
| DPA Non Pay Disconnect | Residential | 4/14/2005 | 24 |
| DPA Non Pay Disconnect | Residential | 4/15/2005 | 30 |
| DPA Non Pay Disconnect | Residential | 4/18/2005 | 49 |
| DPA Non Pay Disconnect | Residential | 4/19/2005 | 84 |
| DPA Non Pay Disconnect | Residential | 4/20/2005 | 31 |
| DPA Non Pay Disconnect | Residential | 4/21/2005 | 25 |
| DPA Non Pay Disconnect | Residential | 4/22/2005 | 32 |
| DPA Non Pay Disconnect | Residential | 4/25/2005 | 77 |
| DPA Non Pay Disconnect | Residential | 4/26/2005 | 96 |
| DPA Non Pay Disconnect | Residential | 4/27/2005 | 28 |
| DPA Non Pay Disconnect | Residential | 4/28/2005 | 42 |
| DPA Non Pay Disconnect | Residential | 4/29/2005 | 28 |
| DPA Non Pay Disconnect | Residential | 5/2/2005 | 63 |
| DPA Non Pay Disconnect | Residential | 5/3/2005 | 137 |
| DPA Non Pay Disconnect | Residential | 5/4/2005 | 53 |
| DPA Non Pay Disconnect | Residential | 5/5/2005 | 55 |
| DPA Non Pay Disconnect | Residential | 5/6/2005 | 39 |
| DPA Non Pay Disconnect | Residential | 5/9/2005 | 77 |
| DPA Non Pay Disconnect | Residential | 5/11/2005 | 3 |
| DPA Non Pay Disconnect | Residential | 5/12/2005 | 90 |
| DPA Non Pay Disconnect | Residential | 5/13/2005 | 42 |
| DPA Non Pay Disconnect | Residential | 5/16/2005 | 51 |
| DPA Non Pay Disconnect | Residential | 5/17/2005 | 77 |
| DPA Non Pay Disconnect | Residential | 5/18/2005 | 42 |
| DPA Non Pay Disconnect | Residential | 5/19/2005 | 24 |
| DPA Non Pay Disconnect | Residential | 5/20/2005 | 31 |
| DPA Non Pay Disconnect | Residential | 5/23/2005 | 62 |
| DPA Non Pay Disconnect | Residential | 5/24/2005 | 118 |
| DPA Non Pay Disconnect | Residential | 5/25/2005 | 57 |
| DPA Non Pay Disconnect | Residential | 5/26/2005 | 28 |
| DPA Non Pay Disconnect | Residential | 5/27/2005 | 37 |
| DPA Non Pay Disconnect | Residential | 5/31/2005 | 29 |

| | <u> </u> | Total: | 3236 |
|------------------------|-------------|-----------|------|
| DPA Non Pay Disconnect | Residential | 6/30/2005 | 32 |
| DPA Non Pay Disconnect | Residential | 6/29/2005 | 54 |
| DPA Non Pay Disconnect | Residential | 6/28/2005 | 63 |
| DPA Non Pay Disconnect | Residential | 6/27/2005 | 49 |
| DPA Non Pay Disconnect | Residential | 6/24/2005 | 15 |
| DPA Non Pay Disconnect | Residential | 6/23/2005 | 38 |
| DPA Non Pay Disconnect | Residential | 6/22/2005 | 50 |
| DPA Non Pay Disconnect | Residential | 6/21/2005 | 52 |
| DPA Non Pay Disconnect | Residential | 6/20/2005 | 44 |
| DPA Non Pay Disconnect | Residential | 6/17/2005 | 25 |
| DPA Non Pay Disconnect | Residential | 6/16/2005 | 29 |
| DPA Non Pay Disconnect | Residential | 6/15/2005 | 30 |
| DPA Non Pay Disconnect | Residential | 6/14/2005 | 84 |
| DPA Non Pay Disconnect | Residential | 6/13/2005 | 53 |
| DPA Non Pay Disconnect | Residential | 6/10/2005 | 26 |
| DPA Non Pay Disconnect | Residential | 6/9/2005 | 31 |
| DPA Non Pay Disconnect | Residential | 6/8/2005 | 55 |
| DPA Non Pay Disconnect | Residential | 6/7/2005 | 119 |
| DPA Non Pay Disconnect | Residential | 6/6/2005 | 62 |
| DPA Non Pay Disconnect | Residential | 6/3/2005 | 34 |
| DPA Non Pay Disconnect | Residential | 6/2/2005 | 41 |
| DPA Non Pay Disconnect | Residential | 6/1/2005 | 103 |

Duke Power South Carolina Residential Disconnections per Day Energy Protection April 2005 - June 2005

| Disconnect | Account | Date | |
|-------------------|-------------|------------------------|----------|
| Reason | Туре | Completed | Massa la |
| Energy Protection | Residential | 4/1/2005 | Number |
| Energy Protection | Residential | 4/4/2005 | 33 |
| Energy Protection | Residential | | 32 |
| Energy Protection | Residential | 4/5/2005 | 26 |
| Energy Protection | Residential | 4/6/2005 | 17 |
| Energy Protection | Residential | 4/7/2005 | 9 |
| Energy Protection | Residential | 4/8/2005 4/11/2005 | 15 |
| Energy Protection | Residential | 4/12/2005 | 18 |
| Energy Protection | Residential | | 27 |
| Energy Protection | Residential | 4/13/2005 | 22 |
| Energy Protection | Residential | 4/14/2005 4/15/2005 | 24 |
| Energy Protection | Residential | 4/18/2005 | 17 |
| Energy Protection | Residential | 4/19/2005 | 11 |
| Energy Protection | Residential | 4/20/2005 | 25 |
| Energy Protection | Residential | 4/21/2005 | 24 |
| Energy Protection | Residential | 4/22/2005 | 12 |
| Energy Protection | Residential | 4/25/2005 | 6 |
| Energy Protection | Residential | 4/26/2005 | 27 |
| Energy Protection | Residential | 4/27/2005 | 18 |
| Energy Protection | Residential | 4/28/2005 | 24 |
| Energy Protection | Residential | 4/29/2005 | 28 |
| Energy Protection | Residential | 5/2/2005 | 28 |
| Energy Protection | Residential | 5/3/2005 | 37 |
| Energy Protection | Residential | 5/4/2005 | 36 |
| Energy Protection | Residential | 5/5/2005 | 12 |
| Energy Protection | Residential | 5/6/2005 | 18 |
| Energy Protection | Residential | 5/9/2005 | 5 |
| Energy Protection | Residential | 5/10/2005 | 13 |
| Energy Protection | Residential | 5/11/2005 | 19 |
| Energy Protection | Residential | 5/12/2005 | 29 |
| Energy Protection | Residential | 5/13/2005 | 43 |
| Energy Protection | Residential | 5/16/2005 | 24 |
| Energy Protection | Residential | 5/17/2005 | 24 |
| Energy Protection | Residential | 5/18/2005 | 14 |
| Energy Protection | Residential | | 23 |
| Energy Protection | Residential | 5/19/2005 5/20/2005 | 35 |
| Energy Protection | Residential | 5/23/2005 | 9 |
| Energy Protection | Residential | | 17 |
| Energy Protection | Residential | 5/24/2005 5/25/2005 | 39 |
| Energy Protection | Residential | 5/26/2005 | 16 |
| Energy Protection | Residential | 5/27/2005 | 41 27 |

| Energy Protection | Residential | C/4/000 | |
|-------------------|-------------|-----------|--------------|
| Energy Protection | Residential | 6/1/2005 | |
| Energy Protection | | 6/2/2005 | |
| Energy Protection | Residential | 6/3/2005 | 30 |
| | Residential | 6/6/2005 | |
| Energy Protection | Residential | 6/7/2005 | |
| Energy Protection | Residential | 6/8/2005 | |
| Energy Protection | Residential | 6/9/2005 | |
| Energy Protection | Residential | 6/10/2005 | <u> </u> |
| Energy Protection | Residential | 6/13/2005 | |
| Energy Protection | Residential | | |
| Energy Protection | Residential | 6/14/2005 | <u> </u> |
| Energy Protection | Residential | 6/15/2005 | |
| Energy Protection | | 6/16/2005 | |
| Energy Protection | Residential | 6/17/2005 | |
| | Residential | 6/20/2005 | 8 |
| Energy Protection | Residential | 6/21/2005 | 16 |
| Energy Protection | Residential | 6/22/2005 | 27 |
| Energy Protection | Residential | 6/23/2005 | |
| Energy Protection | Residential | 6/24/2005 | |
| Energy Protection | Residential | 6/27/2005 | |
| Energy Protection | Residential | 6/28/2005 | 18 |
| Energy Protection | Residential | | 35 |
| Energy Protection | Residential | 6/29/2005 | - 01 |
| 37 | residential | 6/30/2005 | 30 |
| L | | Total: | 1476 |

Duke Power South Carolina Non-Residential Disconnections per Day For Nonpayment April 2005 - June 2005

| Disconnect | Account | Date | |
|--------------------|-----------------|-----------|------------|
| Reason | Туре | Completed | Number |
| Non Pay Disconnect | Non Residential | 4/1/2005 | |
| Non Pay Disconnect | Non Residential | 4/4/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/5/2005 | 24 |
| Non Pay Disconnect | Non Residential | 4/6/2005 | 21 |
| Non Pay Disconnect | Non Residential | 4/7/2005 | 12 |
| Non Pay Disconnect | Non Residential | 4/8/2005 | 20 |
| Non Pay Disconnect | Non Residential | 4/11/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/12/2005 | 27 |
| Non Pay Disconnect | Non Residential | 4/13/2005 | 18 |
| Non Pay Disconnect | Non Residential | 4/14/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/15/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/18/2005 | 3 |
| Non Pay Disconnect | Non Residential | 4/19/2005 | 12 |
| Non Pay Disconnect | Non Residential | 4/20/2005 | 13 |
| Non Pay Disconnect | Non Residential | 4/21/2005 | 1 <u>4</u> |
| Non Pay Disconnect | Non Residential | 4/22/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/25/2005 | 29 |
| Non Pay Disconnect | Non Residential | 4/26/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/27/2005 | 17 |
| Non Pay Disconnect | Non Residential | 4/28/2005 | 18 |
| Non Pay Disconnect | Non Residential | 4/29/2005 | 13 |
| Non Pay Disconnect | Non Residential | 5/2/2005 | 17 |
| Non Pay Disconnect | Non Residential | 5/3/2005 | 12 |
| Non Pay Disconnect | Non Residential | 5/4/2005 | 9 |
| Non Pay Disconnect | Non Residential | 5/5/2005 | 7 |
| Non Pay Disconnect | Non Residential | 5/6/2005 | 5 |
| Non Pay Disconnect | Non Residential | 5/9/2005 | 19 |
| Non Pay Disconnect | Non Residential | 5/10/2005 | 13 |
| Non Pay Disconnect | Non Residential | 5/11/2005 | 15 |
| Non Pay Disconnect | Non Residential | 5/12/2005 | 10 |
| Non Pay Disconnect | Non Residential | 5/13/2005 | 3 |
| Non Pay Disconnect | Non Residential | 5/16/2005 | 5 |
| Non Pay Disconnect | Non Residential | 5/17/2005 | 5 |
| Non Pay Disconnect | Non Residential | 5/18/2005 | 15 |
| Non Pay Disconnect | Non Residential | 5/19/2005 | 3 |
| Non Pay Disconnect | Non Residential | 5/20/2005 | 9 |
| Non Pay Disconnect | Non Residential | 5/23/2005 | 13 |
| Non Pay Disconnect | Non Residential | 5/24/2005 | 8 |
| Non Pay Disconnect | Non Residential | 5/25/2005 | 10 |
| Non Pay Disconnect | Non Residential | 5/26/2005 | 5 |
| Non Pay Disconnect | Non Residential | 5/27/2005 | 9 |

| Man Day Dia | T.: | | |
|--------------------|-----------------|-----------|---------------------------------------|
| Non Pay Disconnect | Non Residential | 5/31/2005 | 7 |
| Non Pay Disconnect | Non Residential | 6/1/2005 | , , , , , , , , , , , , , , , , , , , |
| Non Pay Disconnect | Non Residential | 6/2/2005 | 9 |
| Non Pay Disconnect | Non Residential | 6/3/2005 | 9 |
| Non Pay Disconnect | Non Residential | 6/6/2005 | 3 |
| Non Pay Disconnect | Non Residential | 6/7/2005 | 11 |
| Non Pay Disconnect | Non Residential | 6/8/2005 | 1 |
| Non Pay Disconnect | Non Residential | | 18 |
| Non Pay Disconnect | Non Residential | 6/9/2005 | 10 |
| Non Pay Disconnect | Non Residential | 6/10/2005 | 4 |
| Non Pay Disconnect | Non Residential | 6/13/2005 | 17 |
| Non Pay Disconnect | Non Residential | 6/14/2005 | 6 |
| Non Pay Disconnect | | 6/15/2005 | 13 |
| Non Pay Disconnect | Non Residential | 6/16/2005 | 21 |
| Non Pay Disconnect | Non Residential | 6/17/2005 | 6 |
| | Non Residential | 6/20/2005 | 2 |
| Non Pay Disconnect | Non Residential | 6/21/2005 | 7 |
| Non Pay Disconnect | Non Residential | 6/22/2005 | 14 |
| Non Pay Disconnect | Non Residential | 6/23/2005 | 21 |
| Non Pay Disconnect | Non Residential | 6/24/2005 | 3 |
| Non Pay Disconnect | Non Residential | 6/27/2005 | 13 |
| Non Pay Disconnect | Non Residential | 6/28/2005 | |
| Non Pay Disconnect | Non Residential | 6/29/2005 | 9 |
| Non Pay Disconnect | Non Residential | 6/30/2005 | |
| | | Total: | 16 |
| | | T. Otal. | 752 |

Duke Power South Carolina Non-Residential

Disconnections per Day For Nonpayment of Deferred Payment Agreement (DPA) April 2005 - June 2005

| Disconnect | Account | Date | |
|------------------------|-----------------|-----------|--------|
| Reason | Type | Completed | Number |
| DPA Non Pay Disconnect | Non Residential | 4/4/2005 | 1 |
| DPA Non Pay Disconnect | Non Residential | 4/18/2005 | 1 |
| DPA Non Pay Disconnect | Non Residential | 4/29/2005 | 1 |
| DPA Non Pay Disconnect | Non Residential | 5/2/2005 | |
| DPA Non Pay Disconnect | Non Residential | 5/12/2005 | 1 |
| DPA Non Pay Disconnect | Non Residential | 5/19/2005 | 1 |
| DPA Non Pay Disconnect | Non Residential | 6/1/2005 | 1 |
| DPA Non Pay Disconnect | Non Residential | 6/14/2005 | |
| | | Total: | 8 |

Duke Power South Carolina Non-Residential Disconnections per Day Energy Protection April 2005 - June 2005

| Disconnect | Account | Date | |
|--------------------------|-----------------|-----------|--------|
| Reason | Type | Completed | Number |
| Energy Protection | Non Residential | 4/1/2005 | 1 |
| Energy Protection | Non Residential | 4/5/2005 | 2 |
| Energy Protection | Non Residential | 4/6/2005 | 1 |
| Energy Protection | Non Residential | 4/12/2005 | 2 |
| Energy Protection | Non Residential | 4/13/2005 | 1 |
| Energy Protection | Non Residential | 4/14/2005 | 2 |
| Energy Protection | Non Residential | 4/15/2005 | 1 |
| Energy Protection | Non Residential | 4/18/2005 | 1 |
| Energy Protection | Non Residential | 4/20/2005 | 2 |
| Energy Protection | Non Residential | 4/21/2005 | 1 |
| Energy Protection | Non Residential | 4/25/2005 | 3 |
| Energy Protection | Non Residential | 4/26/2005 | 1 |
| Energy Protection | Non Residential | 4/29/2005 | 5 |
| Energy Protection | Non Residential | 5/2/2005 | 2 |
| Energy Protection | Non Residential | 5/5/2005 | 1 |
| Energy Protection | Non Residential | 5/10/2005 | 5 |
| Energy Protection | Non Residential | 5/11/2005 | 1 |
| Energy Protection | Non Residential | 5/13/2005 | 1 |
| Energy Protection | Non Residential | 5/16/2005 | 1 |
| Energy Protection | Non Residential | 5/18/2005 | 2 |
| Energy Protection | Non Residential | 5/20/2005 | 1 |
| Energy Protection | Non Residential | 5/23/2005 | 1 |
| Energy Protection | Non Residential | 5/24/2005 | 1 |
| Energy Protection | Non Residential | 5/25/2005 | 4 |
| Energy Protection | Non Residential | 6/1/2005 | 1 |
| Energy Protection | Non Residential | 6/2/2005 | 4 |
| Energy Protection | Non Residential | 6/7/2005 | 4 |
| Energy Protection | Non Residential | 6/10/2005 | 1 |
| Energy Protection | Non Residential | 6/13/2005 | 5 |
| Energy Protection | Non Residential | 6/15/2005 | 2 |
| Energy Protection | Non Residential | 6/24/2005 | 1 |
| Energy Protection | Non Residential | 6/27/2005 | 1 |
| Energy Protection | Non Residential | 6/29/2005 | 1 |
| Energy Protection | Non Residential | 6/30/2005 | 1 |
| | | Total: | 64 |